

Tilbury Douglas

Construction, Fit out and Engineering services

 Tilbury Douglas



Greycoat Real Estate, 3 Minster Court

Who we are

Tilbury Douglas is a leading UK building, engineering services, fit out and infrastructure company.

We deliver vital projects across a range of sectors including: health; education; commercial office; justice; defence; industrial; leisure and hospitality; highways; aviation; water; and environment.

As a UK regional contractor, we provide specialist design and build capabilities and are experienced at project management and integrating all aspects of a project.

With over 130 years of experience in the construction, fit out and engineering sectors, we are a trusted partner of private sector and government clients, working closely with our customers and supply chain to achieve outstanding results.

Our commitment to our customers

Delivering better; we build trust, social and asset value in the creation of modern sustainable environments.

We do this with resilient and progressive teams. Teams who have the right sector expertise and who are dedicated to supporting the interests of our customers and their local communities.

Testament to delivering and exceeding our customers' expectations is the fact that **80% of our current turnover is repeat business** across our customer base.

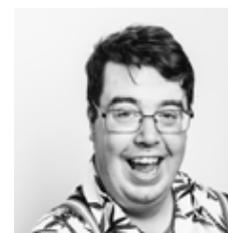
Our people

The secret to our success is the quality, reliability, capability, professionalism, loyalty and can-do attitude of our staff.

Contact us

To find out how we can help with your project, please contact us at:

<https://tilburydouglas.co.uk>





Westminster Fire Station

Tilbury Douglas is a leading UK building, engineering, fit out and infrastructure company.

We deliver vital projects across a range of sectors including: health; education; commercial office; justice; defence; industrial; leisure and hospitality; highways; aviation; water; and environment.

Our areas of expertise

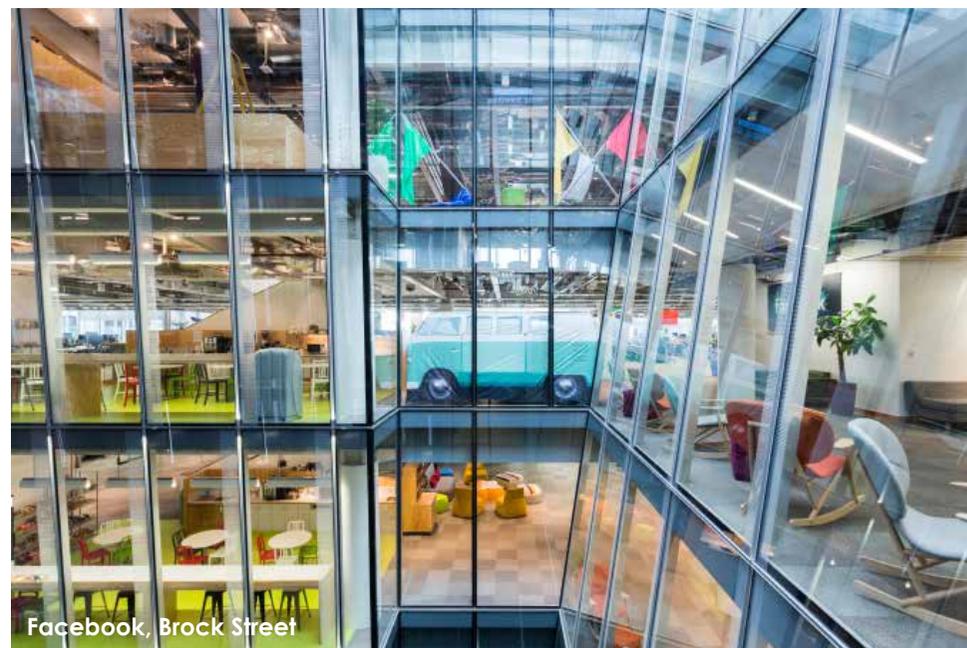
We deliver high quality complex projects to public and private sector clients across the UK.

We offer design and construction services to create whole-life, sustainable solutions for building and infrastructure schemes, delivering over £500m of projects annually through our building, infrastructure, engineering and fit out businesses.

We have strong capabilities in the regional private and public sector contracting market, with extensive expertise in the health, education, commercial office, justice, defence, leisure and hospitality, highways, aviation, water, and environmental sectors.

We have invested in leading management systems and product technologies to support the drive towards Modern Methods of Construction (MMC), including maximising off-site manufacture and standardisation. Our strategy is to create and maintain long-term relationships, through frameworks and partnering.

Our focus is on maintaining the best possible Health & Safety practices, while delivering an efficient and productive service that enhances social value for the benefit of our customers and stakeholders.



How we deliver

Our strength is our people

We are a business built on our people. People who bring their can-do attitude to work every day. Whatever the challenge, our team have the skills and ambition to deliver efficient, impactful and cost-effective solutions.

Modern Methods of Construction (MMC)

MMC is increasingly important to the future of the construction sector. The Government's 2025 Construction Strategy has set ambitious targets to reduce carbon, enhance sustainability and promote the use of 'smart' technology.

We are committed to the use and integration of Modern Methods of Construction in our business, and to implementing the principles of the Government's Construction Playbook wherever possible.

Our technical team uses collaborative technology such as BIM to store standardised solutions and key supplier data, manage clash detection, increase quality and create a 'digital twin' to provide a better basis for managing the asset, understanding operational carbon usage and reducing whole life cost.

Off-site manufacturing

The use of digital technology also promotes the standardisation and harmonisation of the whole design and assembly process.

Components are standardised, pre-manufactured and pre-assembled as far as possible off-site. The digital model process allows for a safer, more efficient site assembly, with minimum disruption to client operations. Data capture at every stage is then fed back into the digital model for future improvement.





People, Planet, Performance

We are committed to sustainably delivering vital infrastructure to communities across the UK. Our sustainability framework, 'People, Planet, Performance' (PPP), is a comprehensive sustainable approach, setting out how we will deliver for and with our stakeholders in a way that ensures sustainability is at the heart of our operations.

Social value

We are committed to giving back to the communities in which we work. Whether through our apprenticeship programme, supply chain engagement, or our volunteering efforts, we are passionate about contributing to the local economy and community.

We're proud to have delivered hundreds of vital projects across the UK, including new schools, hospitals, roads and other infrastructure – leaving a lasting positive impact on communities and lives.

Zero carbon

We are committed to achieving net zero carbon, not only in our operations and build but also in how we design developments to be utilised by the end user. We benchmark our company-wide carbon emissions via the Certified Emissions Measurement and Reduction Scheme (CEMARS). From our last audit in October 2020 we achieved Gold status for our initiatives and actual carbon reduction year-on-year.

Health & Safety

It's at the heart of everything we do. We are committed to the highest standards and meeting our target of zero accidents through our exemplary site standards, working practices, and leadership throughout the sector.

We foster a proactive safety culture across our business and strive to make sure our employees, contractors, and the people who work with or alongside us, can carry out their work in the safest way possible.

We have set targets for accident reduction on our sites and we aim to continually increase the number of site inspections by senior management. We have also introduced industry-leading health surveillance for our employees, including those whose health may be affected by their work.

Our approach to Health & Safety management is fully supported by our Health & Safety policy statement and ISO45001 certified management systems. These formal safety management systems continue to be improved across our operations as part of our commitment to continuous improvement and are specific to each business and operation, providing appropriate guidance to deal with the full range of risks encountered by our employees.

Construction and Regional Building

Our Regional Building business has a strong track record in delivering both regionally and nationally for our customers across a wide variety of sectors.

Tilbury Douglas Construction provides new build and refurbishment expertise. We offer a comprehensive service, from feasibility to aftercare.

We deliver Design & Build and build-only solutions to suit our customers' needs.

Working across England, Wales and Scotland, our 12 regional offices work with our local and vetted Supply Chain Partners (SCPs) to deliver high quality projects safely, on time, and to budget.

Where appropriate, we utilise our in-house mechanical and electrical and fit out businesses to provide a comprehensive bespoke service.

This expertise enables us to provide agile, tailored solutions to technical challenges where more traditional approaches are less flexible.

From repeat customers, to working across local, regional and national frameworks, we execute a high level of quality with a personable touch throughout the health, education, commercial office, justice, defence, industrial, leisure and hospitality, highways, aviation, water, and environmental sectors.





Ambulatory Surgery International (ASI)



Discovery Academy Kingston



20 Fenchurch Street

Paragon fit out

Paragon is the dynamic and versatile specialist fit out division for Tilbury Douglas.

We deliver fast track Cat A and Cat B fit out and refurbishment projects that create a lasting impact.

Our comprehensive offering encompasses an integrated design, procurement, fit out and aftercare service on large-scale or bespoke projects.

We drive consistent, high quality delivery through our vetted Supply Chain Partners, of whom 90% are SMEs. By partnering with them, we boost local economies, provide specialist skills, deliver competitive and best value as well as developing opportunities for innovative solutions.

Due to our emphasis on excellent performance, our public and private sector customers trust us to build defect-free projects that are delivered on time, to budget and to exacting safety and quality standards, each and every time.

By closely collaborating with our stakeholders and consultant teams, we deliver across commercial office, healthcare, Government, technology, heritage and education schemes.

Over 85% of our projects have been delivered in live, occupied environments and we are adept at working without impacting the building's usual day-to-day activities.

From completing fast track office fit out and refurbishments to delivering complex estates programmes in highly secure Government environments, we fulfil the needs of our customers with focus, dedication and enthusiasm.



Engineering (building services)

Tilbury Douglas Engineering is recognised as one of the nation's top mechanical and electrical building services companies.

Offering highly effective mechanical, electrical and public health solutions throughout the UK. We are well known as a Principal Contractor and as a Specialist Supply Chain Partner.

We provide an integrated delivery solution working in tandem with our Regional Building, Paragon fit out and Infrastructure businesses to deliver a comprehensive and competitive service. This collaboration allows for greater integrated construction processes with our customers, greater efficiencies in the programme and reduced costs.

We also have an enviable track record in direct plant replacement and infrastructure upgrades, offering mechanical and electrical expertise as standalone solutions directly to end users. Through this route, we have secured and completed work for organisations including Rolls Royce, The City of London, Selfridges, The Old Bailey, Barclays, The Bank of England and Lancaster University.

As such, our portfolio of work supports customers across the commercial, health, retail and Government sectors.





Selfridges



The Natural History Musuem



What our clients say

Our technical strength, paired with our can-do attitude, allows us to provide stress-free and seamless project delivery, time and time again. This is why **over 80% of the projects that we deliver are for repeat clients.**



"From the first meeting Tilbury Douglas have striven to deliver a building that reflects our visions and aspirations in a no nonsense and straight talking fashion..."

Steph Boyd
Headmaster,
Island Free School



"I just wanted to formally say an extended thanks to the team for what you have delivered at Petty France, Clive House and Albany House over the last year. I don't know of anyone that is not impressed with the quality of the work that Paragon have delivered at each of the sites."

Ian Pearce
Ministry of Justice National Programme Director,
Estates Cluster



"I was very pleased to hear that you and your team have achieved 150 days without a Lost Time Incident on the Teenage and Young Adults Cancer Wards project. This is a considerable achievement, particularly on a site working 7 days per week, and one you should be very proud of. I know this is a very challenging project and the team tell me that you are rising to the challenge."

Alastair Gourlay
Chief Executive,
Guy's and St Thomas' NHS Foundation Trust



“The project delivery and end-result are testament to the successful collaboration across the project team.”

Dean Bill
General Manager, Relocation,
BMW



“All elements of the contract were well coordinated, with timely and accurate forecasts being generated, with clear evidence of appropriate risk management and process controls firmly in place and embedded leading to accurate final accounts.”

Patrick Ferguson
Principal,
De La Salle Academy



“Establishing a cohesive relationship from the start, the Paragon team totally understood our business needs. They were flexible and proactive throughout the project, and the result is a high-quality workplace that we’re extremely proud of. I’d happily recommend them.”

Helen Bailey
Head of Corporate Real Estate and Facilities,
Colt Technology Services



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